

Emergency Contact Information



CHARLES CARTER
LETTINGS & PROPERTY MANAGEMENT

Please see below the contact details for our out of office hours emergency contractors. Please keep this information safe and to hand.

If you have an emergency WITHIN office hours please contact us directly on 01684 292152.

If you wish to make a general maintenance request, that is not an emergency, please fill out the General Maintenance Form. This can be found on our website www.charlescarterlettings.co.uk under 'Tenants' then 'General Maintenance Request'.

**** Please only call in the case of EMERGENCIES and when the office is CLOSED****

WATER



Worcestershire: A SELECT PLUMBING
AND HEATING
Tel: 01905 20186
Mob: 07785 707553

Gloucestershire: DENNIS PRESTON
HEATING AND PLUMBING
Tel: 01905 20186
Mob: 07785 707553

ELECTRIC



Worcestershire: ALPA ELECTRICAL
Alistair
Mob: 07890 153077

Gloucestershire: MARK SHALE
Mob: 07967 512311

GAS



Emergency Gas Services

0800 111 999

Charles Carter Property Manager - Emergency Out Of Hours Only - 07929859667

Please note, if your issue is a **genuine emergency** and it is **outside office hours** and you **can not get a response from either the relevant area contractor or the property managed in a reasonable time**, you may need to source your own engineer and providing you have a copy of the report and invoice we can liaise with the landlord to reimburse you for any call out.

The contractor must only be instructed to carry out temporary job/sufficient work to alleviate the cause of the problem (ie stop a leak, but no works carried out to repair any surroundings) and this must be detailed on their invoice.

charlescarterlettings.co.uk

Worcestershire
01905 388776 / 01386 426183
Gloucestershire
01684 292154 / 01242 279666
Herefordshire
01886 853676

102 Church Street
Tewkesbury
GL20 5AB
Email: info@charlescarterlettings.co.uk
Web: charlescarterlettings.co.uk