



**CHARLES CARTER**  
 LETTINGS & PROPERTY MANAGEMENT

# Emergency Contact Information

If your maintenance issue is NOT an emergency;

Please complete our online General Maintenance Form under the 'Tenant' section on our website.

Is your emergency WITHIN office hours?

Please contact us directly on 01684 292152 and a property manager will assist you.

If your issue is an EMERGENCY and the office is CLOSED,  
 please call these numbers.  
 Please note, direct contact for these numbers is for OUT OF  
 HOURS EMERGENCIES.

## WATER



WORCESTERSHIRE:	GLOUCESTERSHIRE:
A-Select 01905 423338 07785 707553 KW Plumbing 07747773353	Dennis Preston 01452840800 07860899010

## ELECTRIC



ALPA Electric 07980153077 ACT Electric 07552340818	MES Electric 07967512311 ACT Electric 07552340818
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## LOCKSMITH



Locks-Unlock 01452 764287	Locksmiths Worcester 01905854858
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## GAS



EMERGENCY GAS SERVICE 0800 111 999	EMERGENCY GAS SERVICE 0800 111 999
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## PLEASE NOTE:

If your issue is a genuine emergency that is outside of office hours and you can not get a response from either a relevant area contractor or the property manager in a reasonable time, you may need to source your own engineer. Providing you have a copy of the report and invoice we can liaise with the landlord to reimburse you for any call out.

The contractor must only be instructed to carry out temporary job/sufficient work to alleviate the cause of the problem (ie stop a leak, but no works carried out to repair any surroundings) and this must be detailed on their invoice.

Charles Carter Property Managers:  
 Emergency Out of Hours Only. These numbers are managed  
 on rotation, please try them as ordered below.-  
 07741647419 & 07443987402 & 07929859667

### Find Us

102 Church Street  
 Tewkesbury  
 GL20 5AB  
 info@charlescarterlettings.co.uk

### Call Us

Gloucestershire - 01684 292154  
 Worcestershire - 01905 388776  
 Herefordshire - 01432 367865

### Follow Us

